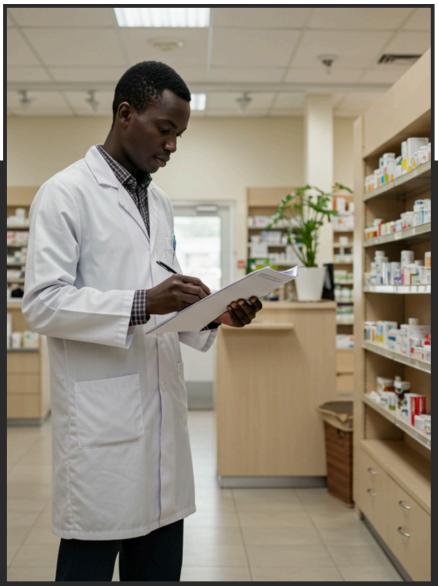
SOP CREATION WORKBOOK

ТНЕ







WELCOME!

Standard Operating Procedures (SOPs) are essential for running a consistent, efficient, and compliant pharmacy. This workbook will guide you in creating SOPs tailored to your business, ensuring your team knows how to handle key processes. By the end, you'll have actionable SOPs ready for implementation.





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SOP

IDENTIFYING KEY PROCESSES

Instructions: List three critical processes in your pharmacy that require standardization. Prioritize them based on impact and urgency.

Process Name	Why It Needs an SOP	Priority (High/Medium/Low)
1.		
2.		
3.		





DEFINING SOP OBJECTIVES

Instructions: Clearly define the purpose of each SOP and its expected outcome.

Process Name	Purpose of SOP	Desired Outcome
1.		
2.		
3.		





WRITING YOUR SOP

Instructions: Outline the step-by-step process for each SOP in a structured manner.

SOP Template
Process Name:
Department/Team Responsible:
Step 1:
Step 2:
Stop 2
Step 3:
Step 4:
otop ii
Step 5:
Expected Outcome:

(Copy and use this format for each SOP you create.)





ASSIGNING RESPONSIBILITIES

Instructions: List the people responsible for implementing and maintaining each SOP.

SOP Name	Responsible Person(s)	Training Required? (Yes/No)
1.		
2.		
3.		





COMPLIANCE & SECURITY

Instructions: Ensure your SOPs align with regulations and safety guidelines.

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TESTING & IMPROVING

Instructions: Run a test with your team and note feedback for improvements.

SOP Name	Tested By	Feedback	Changes Needed?
1.			
2.			
3.			





IMPLEMENTATION

Instructions: Develop a clear rollout plan for your SOPs.

SOP Name	Implementa tion Date	Training Plan	Review Date
1.			
2.			
3.			



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SOP TEMPLATE

Use this template for SOPs in your pharmacy.

SOP Title: Purpose: Scope: Responsible Person(s): Step-by-Step Process:
1.
2.
3.
4.
Compliance & Safety Notes:

Review Date: _____





COMMON SOP MISTAKES TO AVOID



Overcomplicating processes – keep it simple and clear.
Not involving staff – ensure buy-in from those who use the SOPs daily.

✓ Failing to update – schedule regular reviews to keep SOPs relevant.

✓ Lack of training – an SOP is only effective if staff **understand and use it**.



Dellara Carro



Next Steps

Congratulations! You've taken the first step toward systemizing your pharmacy. Keep refining your SOPs, ensure proper training, and schedule regular updates. A welldocumented pharmacy is a more efficient, compliant, and scalable pharmacy!

PS:

Download <u>The Chemist App</u> today for exclusive discounts tailored to grow your pharmacy!

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